STEVEN B. WYLLIE

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SUMMARY

Experienced leader with extensive background in Cyber Security and Information Technology including architecture, engineering, and operations with a focus on risk management and information security. Proven ability in managing people, delivering measurable results, building strong customer/client relationships, and solving complex business problems. Highly motivated individual with the ability to focus on business needs, motivate and influence people, and succeed in a cross-functional organization. Additional core competencies include:

- Strategic Planning
- Regulatory Compliance
- Policy Development
- Mergers and Acquisitions
- Program / Project Management

- Talent Recruitment and Development
- Audit and Compliance Partnerships
- Process Re-Engineering
- Outsourcing / Off-shoring

- IT Solutions Consulting
- IT Operations Management
- Vendor Management
- Budget Ownership
- Resource Planning

EXPERIENCE

CITIZENS BANK CORPORATE SECURITY & RESILIENCE (CS&R), East Providence, RI   August 2014 – April 2018
Senior Vice President / IT Director – Head of Cyber Defense
- Manage security teams responsible for Security Operations & Response, Vulnerability Management, Insider Threat Management, Data Loss Prevention (DLP), Penetration Testing, Secure Code Testing, and Security Architecture/Engineering functions.
- Managed enterprise Intelligence team that focused on cyber, fraud, and geo-political intelligence analysis that impacted the bank's systems and data, employees, and its customers.
- Leadership role in security controls reviews with internal Audit and regulators, including FDIC, OCC, Fed Reserve, and FINRA.
- Active member of Citizens Security Risk Committee providing security metrics and reporting, assessments of emerging threats, and addressing any concerns from the Executive Risk Committee, CEO, and the Board of Directors.

RBS CITIZENS, TECHNOLOGY SERVICES AMERICAS (TSA), East Providence, RI   March 2011 – August 2014
Senior Vice President / IT Director – Head of IT Security
- Manage technology teams responsible for Platform Security Services, Identity and Access Management technology, and Threat & Vulnerability Services, which includes Security Event Management, Data Loss Prevention (DLP), Vulnerability Management, and the Security Operations / Incident Response functions.
- Maintain relationships with Citizens Corporation Information Security organization and RBS Global IT Security organization to effectively define roles and responsibilities and ensure compliance with policy and regulatory requirements.
- Work with senior TSA management on the appropriate staffing and functions to be integrated into the IT Security organization to meet the needs of Citizens and other global IT Security needs in the Americas.

BANK OF AMERICA, CORPORATE INFORMATION SECURITY, Providence, RI   June 2009 – March 2011
Senior Vice President / Senior Technology Manager, Cyber Forensics, eDiscovery, & Incident Management (CFEDIM)
   (November 2009 – March 2011)
- Manage teams responsible for overall CFEDIM technology functions, including program management, application development, infrastructure services, and production support.
- Oversee portfolio of CFEDIM initiatives that span people, process, and technology changes to drive operational efficiency and achieve significant financial savings to the enterprise.
- Expand capabilities of the technology structure to support CFEDIM operational activities on a global basis.

Senior Vice President / Senior Technology Manager, Global Information Access (June 2009 – April 2010)
- Develop and execute on strategic roadmap for Identity and Access Management solutions for Bank of America focusing on operational efficiency and risk management position.
- Oversee portfolio of initiatives and project teams in the delivery of the Identity and Access Management program, including access provisioning, access reporting and certification, and segregation of duties projects.
- Establish Steering Committee with cross-organizational representation of senior management from business, technology, and risk management to ensure enterprise prioritization, communication, and involvement in delivering the Identity and Access Management program.
- Manage teams responsible for the transition and integration of access management processes and technologies from the Countrywide Finance and Merrill Lynch environments into the targeted end state.

AXIS TECHNOLOGY, LLC, Boston, MA   May 2009 – June 2009

Senior Consultant, Information Security
- Supported senior management of a global financial institution in the development and initial execution of key components of an Identity & Access Management strategy.
- Provided oversight and direction for project team in the development of Business Requirements documentation for strategic Access Review and Certification solution for global financial institution.

FIRST MARBLEHEAD, INFORMATION TECHNOLOGY**, Boston, MA   August 2007 – November 2008
Vice President, Information Security Systems
- Developed the overall information security technology roadmap and its integration into the overall IT strategy.
- Directed staff of 5 architects, analysts, and project managers in the selection and implementation of new information security solutions in support of the enterprise Information Security Program.
- Managed production support staff responsible for the 7x24 coverage of information security infrastructure.
- Implemented an information security architecture and consulting service to ensure that security requirements are integrated into the technical design in all application and infrastructure initiatives.
- Partnered with IT Governance and other technology groups to improve core processes that ensure operational stability and data integrity across the enterprise.

BANK OF AMERICA, CORPORATE INFORMATION SECURITY**, Providence, RI   April 2004 – August 2007
Senior Vice President / Senior Technology Manager, Access Management Services
- Developed and implemented Identity and Access Management solutions for Bank of America which focused on both operational efficiency and risk management position.
- Managed geographically dispersed staff of 30 providing 7x24x365 support for critical components of a security infrastructure for a global workforce supporting over 250,000 employees.
- Directed all aspects of a strategic initiative to implement enhanced authentication services for use by both internal users and external customers, working with vendors, IT department, and business partners.
- Designed, developed and deployed a web-based Security Access Request workflow solution which improved the existing SLA and provided enhanced audit functionality.
- Designed, developed and deployed an automatic role-bases assignment of systems access privileges to internal users based on job functions to streamline the access provisioning processes.

FLEETBOSTON FINANCIAL, CORPORATE INFORMATION SECURITY**, Johnston, RI   December 1996 – April 2004
Senior Group Manager, Security Operations (2003 – 2004)
- Managed staff of 55 technical, administrative and clerical resources across 3 states, with budget responsibility of $5 million, in a 7x24 operational environment supporting 55,000 employees.
- Identified and implemented process improvements and automation to support increased volumes without additional resources.
- Consolidated security operations functions from non-bank subsidiaries into central organization to support shared services model.
- Managed the planning and transition of Security Operations functions to the Bank of America architecture and support model.

Senior Group Manager/Vice President, Security Architecture & Engineering (1998 –2003)
- Managed staff of 35 technical and professional resources in 4 states, with budget responsibility of $6 million, including network security operations, security consulting services, security engineering, security policy and standards development, security awareness program, and Computer Incident Response Team (CIRT) functions.
- Expanded the organization's information security program to include Fleet's international organizations and non-bank subsidiaries.
- Leadership role in the consolidation of security environments for numerous mergers and acquisitions.
- Established strong communications with senior business and technology managers throughout Fleet to ensure security was integrated into business strategy and new initiatives.
- Member of Fleet's Privacy Committee to ensure oversight and compliance with new privacy guidelines and other regulatory requirements.

Unit Manager, Security Policy & Standards (1996 – 1998)
- Established the organization's initial information security program.
- Built security staff to provide full range of security services to the organization.
- Managed staff in providing security consulting services on new business and technology projects.
- Ensured compliance with banking regulations regarding information security practices.
- Recommended and implemented new security products into the environment.

EDS PERSONAL COMMUNICATIONS, Waltham MA   1995 – 1996
Security Coordinator
- Established the business unit's overall information security policy and direction.
- Established security procedures for the effective management of system and network access privileges.
- Interfaced with internal and external auditors on the review of business practices and procedures.
- Designed and reviewed all system configuration security parameters and system-level auditing.
- Oversaw the physical security of the work environment including the management of the access control system.

FIDELITY INVESTMENTS, CORPORATE SECURITY, Boston MA   1991 - 1995
Project Manager, Information Security Services (1994 – 1995)
- Defined strategic direction of security administration as part of the enterprise-wide security architecture.
- Developed and communicated policies for security administration, including password and user management.
- Designed, developed and implemented a corporate-wide security administration system that is platform independent and utilizes electronic mail delivery systems and electronic signatures.
- Designed, developed and implemented a centralized repository for assigning and tracking of user IDs for all computer platforms and integrate it with the Human Resources database.
- Identified targets and developed project plans for the re-engineering of security administration processes.

Analyst, Business Application Risk Assessment   (*1*991 – 1994)
- Performed detailed security assessments of selected business applications.
- Participated in all phases of the application development life cycle procedure to address all security issues.
- Participated in the development of corporate baseline security standards.
- Developed an enterprise-wide application risk ranking program and application security review/risk analysis program.
- Provided departmental support in the areas of LAN administration, desktop support and security administration.

NORTHROP CORPORATION, ELECTRONIC SYSTEMS DIVISION, Norwood MA   1978 - 1991
Unit Supervisor, Data Security & Documentation (1985 – 1991)
- Provided for the overall security of the mainframe IBM environment, including managing the application change control and documentation group, developing disaster recovery plans, interfacing with auditors, writing and issuing information security policies, and supporting the Systems, Programming and Operations groups.

Systems Programmer (1979 – 1985)
- Maintained multiple mainframe environments, provided ad hoc solutions to systems and business problems as needed, and developed automated process improvements.

Tape Librarian (1978 – 1979)
- Responsible for the control of all tape input/output, supporting data center operations, and interfacing with users to resolve operational issue.

EDUCATION

Bachelor of Science, Business Administration, NORTH ADAMS STATE COLLEGE, North Adams MA